

Columbus, O. October 24, 1911

The H Holtzman & Sons Co.,

Columbus, O

Gentlemen:-

You folks are complaining from time to time about delays to your shipments. In fact, I have just been advised that you ordered a car from the Hocking Valley for Chicago, on account of complaints you had received from Chicago patrons as to slow time.

I have written you two or three letters lately in which I have advised you that a good deal of the delay is occasioned by yourselves for the reason that you do not furnish us shipping instructions promptly.

I have just been advised of another case, namely, HV 32480, which was ready to go out on Sunday Oct. 22nd, but we did not receive billing from you until 8 AM on Monday Oct. 23rd.

Yours truly,

Agent

Subject

NORFOLK & WESTERN RAILWAY CO.

Columbus, O. Nov. 1, 1911.

Mr. VanZandt:-

Billing for H. V. 32480 was received in first mail October 23rd and phoned to yard at 8 A.M. same day. As per phone conversation with Mr. McCrum on October 23rd, this car arrived at Joyce Ave., in the afternoon of Sunday October 22nd. Car record shows car was forwarded on first 94 October 24th. Weights received from yard and billing made October 25th.

Eckstein.

NORFOLK & WESTERN RAILWAY CO.

1/24/11 *10/25*

g 27

*HV 32480 scales for my
from Stallyman - Bld dated 10/21
car moved to Joyce Ave 11:00 am 10/21
our on 94 - 10/24 - passed system*

10/28

*Check when was Bld recd
& when given yard?
g 27 Patterson, 10/31*

Columbus, O. November 1st, 1911

Mr R F Gould,

T T M, Joyce Ave.

Dear sir;--

At 8 AM October 23rd, we furnished you billing for NY 32480 a car of piano stools from Holtzman. The car did not go out until 94 Oct. 24th.

As I advised you a short time ago, they are complaining about slow time on their outbound shipments. Will you kindly advise me the reason this car was not sent out on Oct. 23rd.

Yours truly,

Agent

Subject

HV 32480

FORM G 2.

NORFOLK & WESTERN RAILWAY CO. JP

Columbus, Ohio. Nov. 3rd, 1911.

Mr. G.C. VanZandt, Agent,
City.

Dear Sir:

Yours on the above subject, we will acknowledge we received over the telephone an order for this car, but our engine that does the suburban work had left and we were unable to get them on the telephone on the morning we received the order. Consequently, we did not move the said car from the side track until the morning of the 24th. If our engine had not left the yard to do the work or if we could have for the crew on the telephone which we tried to do, we might have got the car.

Yours truly,

R.F. Gould, T.T.M.



Columbus, O. November 6th, 1911

Mr R F Gould,

T T M, Joyce Ave

Dear sir;--

We have noted yours of the 3rd, in regard to delay to HV 32480.

You have overlooked the fact that this car was moved from Main St. to Joyce Ave. by conductor Meyers at 11.10 on Oct. 22nd. That was on Sunday, and we did not then have the billing for the car but we gave the billing to you at 8 AM on Oct. 23rd. Under the circumstances, do you not think you should sent this car out on 94 on october 23rd, instead of 94 on Oct. 24th? We are about to lose this business from Holtzman on account of the poor time we have been making. This is the reason I am investigating these delays so closely.

Yours truly

Agent

011 + 0

LV 85900

Chillicothe — 84 — Sat Pm.

Chicago.

84/11/5

Pro 64 today

C.H.P.

This car delivered the CH&D at Chillicothe today on pro 64.

ASHBY.

11.20 AM

11/5

C. T. 114—Ruled

NORFOLK & WESTERN RAILWAY COMPANY.

After transmitting telegrams which in their judgment would have served the Company's interest if sent by train mail, or which appear unnecessarily long, operators are required to make a copy of them and forward to Superintendent of Telegraph. Operators will write all telegrams in ink, and enclose those for delivery on trains (except to trainmen) in sealed envelope.

REC'D FROM	SENDER	RECEIVER	TIME	TELEGRAM	SENT TO	SENDER	RECEIVER	TIME
				TIME FILED _____ M.				

DATED Columbus, O. Nov. 7th, 1911 19__

To D E Spangler,

Supt. Transp'n, Roanoke, Va.

LV 85900 piano stools for Chicago via Chillicothe and CH&D from here
in number 84 4th important this car make good time. Please trace
and advise arrival and delivery

G C Vanzandt, Agt

9 AM

C. T. 114—Unruled

NORFOLK & WESTERN RAILWAY COMPANY.

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REC'D FROM	SENDER	RECEIVER	TIME	TELEGRAM	SENT TO	SENDER	RECEIVER	TIME
					TIME FILED _____			

Columbus, O. Nov. 11th, 1911

D E Spangler,

superintendent transportation, Roanoke, Va

File A 73156. Shippers are requesting some further information regarding IV 85900.

G C VanZandt

C. T. 114—Unruled

NORFOLK & WESTERN RAILWAY COMPANY.

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REC'D FROM	SENDER	RECEIVER	TIME	TELEGRAM	SENT TO	SENDER	RECEIVER	TIME
					TIME FILED _____			



33 GM G AN Filed 5;40 p m

Roanoke Va Nov 8-11.

G C Van Zandt-✓

File A 73156 your wire 7th -L V 85900, piano stools for Chicago was delivered C H and D Chillicothe sixth .

D E Spangler .
5p m

THE WESTERN UNION TELEGRAPH COMPANY.

INCORPORATED

24,000 OFFICES IN AMERICA. CABLE SERVICE TO ALL THE WORLD.

ROBERT C. CLOWRY, President and General Manager.

Receiver's No.	Time Filed	Check
----------------	------------	-------

SEND the following message subject to the terms on back hereof, which are hereby agreed to. } Columbus, O. Nov. 11th, 1911 190

To H. Holtzman & Sons Co.,
Chicago, Ills.
 Has car eighty five nine hundred arrived?

G. C. Vanzandt, Agent

READ THE NOTICE AND AGREEMENT ON BACK.

FORM G. 1.

NORFOLK & WESTERN RAILWAY CO.

OXO 2735 ——— 94 - 11/11
O Stools
Chicago

NORFOLK & WESTERN RAILWAY COMPANY.

After transmitting telegrams which in their judgment would have served the Company's interest if sent by train mail, or which appear unnecessarily long, operators are required to make a copy of them and forward to Superintendent of Telegraph. Operators will write all telegrams in ink, and enclose those for delivery on trains (except to trainmen) in sealed envelope.

REC'D FROM	SENDER	RECEIVER	TIME	TELEGRAM	SENT TO	SENDER	RECEIVER	TIME
					TIME FILED _____ M.			

columbus, O. November 11th, 1911

H J Doty,

Agent, Chillicothe, O

No. 94 today should have C&O 2735, piano stools for Chicago. Please try and make delivery to CH&D today

G C Vanzandt, Agent

POSTAL TELEGRAPH - COMMERCIAL CABLES

CLARENCE H. MACKAY, PRESIDENT.

TELEGRAM

DELIVERY No.

141

RECEIVED AT MAIN OFFICE
HUNTINGTON NATIONAL BANK BLDG.
COLUMBUS, OHIO
Telephones: BELL 1906-1907
CITIZENS 8341-8342

The Postal Telegraph-Cable Company (Incorporated) transmits and delivers this message subject to the terms and conditions printed on the back of this blank

100-20732

DESIGN PATENT No. 40529

105 CHC 11 ~~11~~
A Chicago Ills Nov 11-11

DUPLICATE OF TELEGRAM TELEPHONED

G. C. Vanzandt
360p

G.C. Vanzandt
Norfolk Western Railway. Columbus Ohio

Eight five nine hundred Not derived Monon Have No record

The Henry Holtzman & sons Co

143p



THE WESTERN UNION TELEGRAPH COMPANY.

INCORPORATED

24,000 OFFICES IN AMERICA. CABLE SERVICE TO ALL THE WORLD.

ROBERT C. CLOWRY, President and General Manager.

Receiver's No.	Time Filled	Check
----------------	-------------	-------

SEND the following message subject to the terms on back hereof, which are hereby agreed to. } Columbus, O. Nov. 13th, 1911 190

To Freight Agent

Monon Route, Indianapolis, Ind

Wire forwarding LV eighty-five nine hundred Piano stools Chicago delivered CH&D Chillicothe sixth.

G. C. VanZandt, Agent

READ THE NOTICE AND AGREEMENT ON BACK.

THE WESTERN UNION TELEGRAPH COMPANY

INCORPORATED

25,000 OFFICES IN AMERICA. CABLE SERVICE TO ALL THE WORLD

This Company TRANSMITS and DELIVERS messages on the conditions limiting its liability, which have been assented to by the sender of the following message. Errors can be guarded against only by repeating a message back to the sending station for comparison, and the Company will not hold itself liable for errors or delays in transmission or delivery of Unrepeated Messages, beyond the amount of tolls paid thereon, nor in any case beyond the sum of Fifty Dollars, at which, unless otherwise stated below, this message has been valued by the sender thereof, nor in any case where the claim is not presented in writing within sixty days after the message is filed with the Company for transmission. This is an UNREPEATED MESSAGE, and is delivered by request of the sender, under the conditions named above.

THEO. N. VAIL, PRESIDENT

BELVIDERE BROOKS, GENERAL MANAGER

RECEIVED AT No. 44 East Broad Street, Columbus, Ohio ALWAYS OPEN

265 b to 14 DHb Ans

Indianapolis Ind Nov 13 1911

G C VanZandt

Columbus O

L V 85900 ford train 96 Nov 12.

HP Plummer

556PM



598

NORFOLK & WESTERN RAILWAY COMPANY.

After transmitting telegrams which in their judgment would have served the Company's interest if sent by train mail, or which appear unnecessarily long, operators are required to make a copy of them and forward to Superintendent of Telegraph. Operators will write all telegrams in ink, and enclose those for delivery on trains (except to trainmen) in sealed envelope.

REC'D FROM	SENDER	RECEIVER	TIME	TELEGRAM		SENT TO	SENDER	RECEIVER	TIME
				TIME FILED	10-50	M.			

Roanoke Va Nov 13, 1911 ma

G C VanZandt-Columbus

A 73156--Your wire 11th requesting information regarding LV 85900, see my wire 8th, stating it was delivered CH&D Chillicothe 6th, piano stools for Chicago. 177.

DESpangler



NORFOLK & WESTERN RAILWAY COMPANY.

After transmitting telegrams which in their judgment would have served the Company's interest if sent by train mail, or which appear unnecessarily long, operators are required to make a copy of them and forward to Superintendent of Telegraph. Operators will write all telegrams in ink, and enclose those for delivery on trains (except to trainmen) in sealed envelope.

REC'D FROM	SENDER	RECEIVER	TIME	TELEGRAM		SENT TO	SENDER	RECEIVER	TIME
				TIME FILED		M.			

Columbus, O. Nov. 13th, 1911

H J Doty,

Agent Chillicothe, O

Our wire 11th. Please advise delivery C&O 8735 to CH&D

G C VanZandt, Agent

NORFOLK & WESTERN RAILWAY COMPANY.

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REC'D FROM	SENDER	RECEIVER	TIME	TELEGRAM		SENT TO	SENDER	RECEIVER	TIME
				TIME FILED	M.				

Columbus, O. Nov. 14th, 1911.

Mr D E Spangler,

Supt. Transportation, Roanoke, Va

A 73156. Yours 13th. We asked to be advised of the delivery at destination of this car. It had not reached destination yesterday. Will you please try and locate same.

G C VanZandt, Agent

NORFOLK & WESTERN RAILWAY COMPANY.

After transmitting telegrams which, in their judgment, would have served the Company's interest if sent by train mail, or which appear unnecessarily long, operators are required to make a copy of them and forward to Superintendent of Telegraph. Operators will write all telegrams in ink, and enclose those for delivery on trains (except to trainmen) in sealed envelope.

REC'D FROM	SENDER	RECEIVER	TIME	TELEGRAM.		SENT TO	SENDER	RECEIVER	TIME
				TIME FILED	M				

XD G AN Filed 5:10 p m

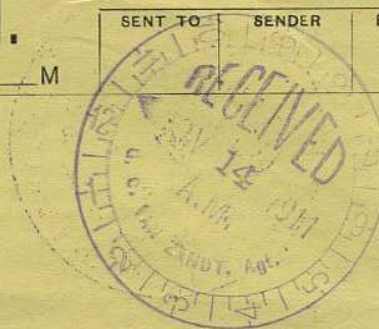
Chillicothe O Nov 13yh-14th-1911.

G C Van Zandt-✓

Your wires 11th and 13th C and O No 2735 delivered C H and D 7 a m today .received too late to make delivery Saturday P M .

H J Doty.

10:15 am



The Henry Holtzman & Sons Co.

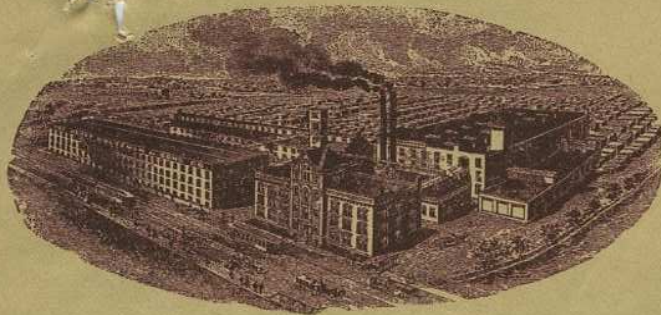
Manufacturers of

Piano Stools, Benches and Chairs
Scarfs, Covers, Etc.

Telephone Harrison 2648

425-429 So. Wabash Avenue

CHICAGO, ILL., Nov. 14, 1911.



G. C. Van Zandt, Agt.,
Norfolk & Western Ry. Co.,
Columbus, Ohio.

Dear Sir:-

Your letter of the 13th with check received, and we wish to say that we did not expect to receive any remittance on notice sent you of payment being refused on our telegram. We have already charged this up to expense, and as further entries, and exchange on your check would more than cover the amount of it, we are returning same to you.

You no doubt have the impression that we are rather exacting as to how we want our shipments from Columbus handled. This may all be, but we wish to say that we are not expecting nor asking the impossible. Your office has admitted on several occasions, even to the extent of guaranteeing Chicago delivery of cars in five days. You have not yet put a car through in less than eight and the maximum time being twenty-one. The Car you wired about will be placed on the Monon Team Track ready for delivery to-morrow morning, Wednesday, Nov. 15th, being in route ten days. This is rotten time, to say the least, on first class freight, and the loss of trade and dissatisfaction is of no small proportion.

Another feature is the fact that exposure of these goods to extreme cold for considerable length of time, means a ruined finish. Under these circumstances, you can hardly expect us to do other than insist upon the best possible time.

You are probably aware that two more cars, #2940 Nov. 9th, and #2735 Nov 10th are in route, and we will appreciate it if you will see that these cars come through promptly.

Yours very truly,
THE HENRY HOLTZMAN & SONS CO.,
Per *[Signature]*

Columbus, O. November 14th, 1911.

Mr J T Carey,

Superintendent, Portsmouth, O

Dear Sir;--

We have written you a couple of times recently in regard to slow time on piano stools from the Henry Holtzman & Sons Co. for Chicago.

I advised you that they had changed from the Cincinnati CC&L route to Chillicothe and the Monon, but we do not seem to be meeting with very good success via the latter route. For instance, C&O 2725 left here in train 94 on the 11th. I wired Agent Doty to be on the lookout for same, and try to make delivery to the CH&D on that date, but I have just received a telegram from him reading as follows;

"Your wires 11th and 13th C&O 2735 delivered CH&D 7 AM today. Received too late to make delivery Saturday PM."

This car was finished loading on the evening of the 10th on the Main St. Siding. We took the car from that track just as quickly as possible, and got it out on 94 the following day, and then it lay at Chillicothe about thirty-six hours.

Yours truly,

Cy SSB

11.30 AM

THE WESTERN UNION TELEGRAPH COMPANY.

INCORPORATED

24,000 OFFICES IN AMERICA. CABLE SERVICE TO ALL THE WORLD.

ROBERT C. CLOWRY, President and General Manager.

Receiver's No.	Time Filed	Check

SEND the following message subject to the terms on back hereof, which are hereby agreed to. 190

Cols 0 November 15th, 1911

To: Freight Agent,

Monon Railway, Chicago, Ills

LV eighty-five nine hundred piano stools from Indianapolis train 96 twelfth. Wire arrival delivery.

G C Vanzandt, Agent

READ THE NOTICE AND AGREEMENT ON BACK.

THE WESTERN UNION TELEGRAPH COMPANY

INCORPORATED

25,000 OFFICES IN AMERICA. CABLE SERVICE TO ALL THE WORLD

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THEO. N. VAIL, PRESIDENT

BELVIDERE BROOKS, GENERAL MANAGER

RECEIVED AT No. 44 East Broad Street, Columbus, Ohio ALWAYS OPEN

A: 260. .CH.BA. 24 D H

Chicago Ills Nov 15-11

G. C. Vansandt
Columbus, O

554

Your wire today L V. 85900 arrived 11/14 and was delivered 11/15

O T McQuine

635 PM ✓



Columbus, O. November 15th, 1911

Mr D E Spangler,

Supt. Transportation, Roanoke, Va.

Dear Sir;--

Please note the attached papers in regard to delay to IC 45369, loaded Piano Stools from Columbus to Chicago via Cincinnati and the CC&L.

This correspondence indicates that it would seem reasonable that we may expect to make better time on these shipments. You will note on this particular car, (and we note that the same thing was the case on some other cars) that the time was very slow between Cincinnati and Chicago. I think it would be well to have the CC&L look into the matter to see whether they cannot promise reasonably to give better service. Recently shipments have moved via Chillicothe and the Monon, which cuts down our revenue; the CC&L loses the revenue entirely, and even that route has not been very satisfactory. Please return the attached papers when you are through with them.

Yours truly,

Agent.

НОБЕОГК & МЕГЛЕБИ ВВИГМАУ СО

Subject:

Form C 13

Roanoke, Va., Nov 16, 1911 ma

A 73674

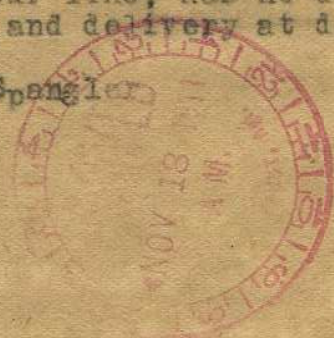
Mr. F. D. Eng,

CI&L-Chicago, Ill.

C&O 2735 piano stools for Chicago
delivered CH&D Chillicothe 13th, routed your line, has no doubt
reached you,, let me have date of arrival and delivery at destination.

DESpangler

G C VanZandt-Columbus



Out with
Columbus, O. November 15th, 1911

Mr R F Gould,

T T M. Joyce Ave

Dear Sir;--

Please reply to my letter of November 6th reading as follows;

"We have noted yours of the 3rd, in regard to delay to HV 32480. You have overlooked the fact that this car was moved from Main St. to Joyce Ave. by Conductor Meyers at 11.10 on Oct. 22nd. That was on Sunday, and we did not then have the billing for the car, but we gave the billing to you at 8 AM on Oct. 23rd. Under the circumstances, do you not think you should sent this car out on 94 on October 23rd, instead of 94 on Oct. 24th? We are about to lose this business from Holtzman on account of the poor time we have been making. This is the reason I am investigating these delays so closely."

You will notice I made reference to the liability of our losing this business on account of bad time. Recently they have been routing some cars for Chicago via Chillicothe and the Monon. These cars have made very bad time also.

Yours truly,

Agent.

C&O 2735 94/11
CN 2940 84/10

Piano stools for Chicago

C. T. 114—Unruled

10.25 AM

NORFOLK & WESTERN RAILWAY COMPANY.

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TELEGRAM

REC'D FROM	SENDER	RECEIVER	TIME	SENT TO	SENDER	RECEIVER	TIME

TIME FILED _____ M.

Columbus, O. November 16th, 1911

D E SPANGLER

Supt. Transp'n, Roanoke, Va.

C&O 2735 Piano Stools for Chicago routed Chillicothe and Monon from here in 94 on the 11th. Please trace and advise date of arrival and delivery at destination.

G C VanZandt, Agent

10/25 AM

NORFOLK & WESTERN RAILWAY COMPANY.

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				TIME FILED	M.				

Columbus, O. November 16th, 1911

D E Spangler,

Superintendent Transportation,

Roanoke, Va.

ON 2940 Piano Stools for Chicago routed Chillicothe and Menon from here in 84 on the 10th. Please trace and advise date of arrival and delivery at destination.

G C VanZandt, Agent

445-pm

Roanoke Va Nov 16, 1911. ma

C J Fellows-Cincinnati

A 73156-- LV 85900 piano stools for Chicago from Columbus to Chillicothe 4th, delivered your line 6th, claimed not yet at destination, advise disposition, important.

DESpangler

G C VanZandt-Columbus



11 AM

NORFOLK & WESTERN RAILWAY COMPANY.

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REC'D FROM	SENDER	RECEIVER	TIME	TELEGRAM			
				TIME FILED			M.

Columbus, O. November 18th, 1911

D E Spangler,

Superintendent, Transportation Roanoke, Va

A 73156. Yours 16th to C J Fellows. I now find LV 85900 arrived at Chicago November 14th.

G C VanZandt, Agent

Nov. 18th, 1911

Mr O T McQuane,

Agent, CI&L Rwy., Chicago, Ills.

Dear Sir;--

Your telegram in regard to LV 85900 loaded piano stools for Henry Holtzman & Sons Co.

This car was enroute about ten days. We delivered it to the CHUD at Chillicothe on the morning of the 6th, and it was not forwarded from Indianapolis until the 12th. Since that time, they have shipped two more cars, -C&O 2735- delivered to CH&D at Chillicothe on the 13th, and CN 2940 delivered to CH&D at Chillicothe on the 11th. They were making inquiry this morning as to the arrival of these cars at destination. I wish you would please wire me as soon as they arrive. Meantime I would state for your information that this business formerly moved via our line Cincinnati and CC&L, but the car was detained, and they then tried the Chillicothe-Monon route, and now they have taken the business away from us entirely, and are going to ship a car on Monday via Hocking Valley and Erie.

Yours truly,

Agent

~~SECRET~~
MAIL

Rosnoke, Va., Nov. 18th 1911 m-c

F D Ong- C I & L.,

Chicago, Ill.

File A 73156-- C H & D delivered you on the 12th L V 85900 piano stools for Chicago. Understand it has not yet reached destination. What has become of it? If it has reached Chicago please advise date of arrival and delivery.

D H Spangler

CC

G C Van Zandt- Columbus.

Nov. 21st 1911 k-c

File A 73921.



Mr. E.P. Goodwin,
G. S. T., C & O R R ..
Richmond, Va.

Dear Sir:-

We delivered C H & D at Cincinnati on Oct. 11th enroute to your line Ill. Cent. car 45369 , piano stools destined Chicago, Ill.

We received advice that the car in question was not delivered consignees at destination until Oct. 19th and as the shippers are very much dissatisfied with the movement afforded the above car over our respective lines, they have requested that we look into the handling of same and advise them fully in the premises, and from the above records it would seem that the car was a little unnecessarily delayed between Cincinnati and Chicago on your line.

Won't you kindly advise date car was received from the C H & D as well as date of arrival and delivery of the shipment at Chicago, furnishing us full advice concerning any delay which may have occurred on your line.

Yours truly,


Sup't. Transportation
k

CC

→
G C Van Zandt-Agt- Columbus, Ohio.
Your letter of the 15th.

SUBJECT:



NORFOLK & WESTERN RAILWAY COMPANY

P E R S O N A L

Columbus, O. Nov. 23rd, 1911

Mr O T McQune,

Agent CI&L, Chicago, Ills

Dear Sir;--

I wrote you under date of November 18th as follows;

"Your telegram in regard to LV 85900 loaded piano stools for Henry Holtzman & Sons Co. This car was enroute about ten days. We delivered it to the CH&D at Chillicothe on the morning of the 6th, and it was not forwarded from Indianapolis until the 12th. Since that time, they have shipped two more cars, -C&O 2735, delivered to CH&D at Chillicothe on the 13th, and CN 2940 delivered to the CH&D at Chillicothe on the 11th. They were making inquiry this morning as to the arrival of these cars at destination. I wish you would please wire me as soon as they arrive. Meantime, I would state for your information, that this business formerly moved via our Line Cincinnati and CC&L, but the car was detained, and they then tried the Chillicothe-Monon route, and now they have taken the business away from us entirely, and are going to ship a car on Monday via Hoeking Valley and Erie."

20 25 1/2
11/21 25 1/2

As I have not received a reply, to same, or secured from any source whateber time of arrival and delivery of the two cars mentioned, I am calling the matter to your personal attention and will be glad if you will give me the information.

Yours truly,

G. C. Bauder
Agent.

10111 100
McDON ROUTE

C. T. McCUNE, AGENT

TELEPHONES } LOCAL FREIGHT OFFICE - HARRISON 3309
UNION STOCK YARDS - YARDS 501

CHICAGO, INDIANAPOLIS & LOUISVILLE RAILWAY CO.

FREIGHT STATION

836 FEDERAL STREET

CHICAGO, Nov. 27, 191 1.

PERSONAL.

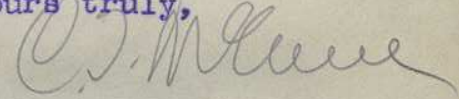
In reply please refer to file **DT-493-M.**

Mr. G. C. VanZandt, Agent,
N&W R.R.,
Columbus, O.

Dear Sir:-

Referring to your letter of Nov. 23rd. relative to C&O 2735 and CN 2940, piano stools for Henry Holtzman & Sons, Chicago. The first named car arrived on Nov. 21st. and was ready for delivery same day. The latter named car arrived on Nov. 20th., brought to our team track on Nov. 22nd.

Yours truly,



Agent.

Roanoke, Va., Nov 28, 1911 ma

A 73671

F D Ong- Chicago, Ill. GI&L Ry.

CM 2940 delivered your line Indianapolis 19th by CH&D
containin piano stools for Chicago, let me have date of
arrival and delivery at destination.

PESpangler.

G. C VanZandt-Columbus



Columbus, O. Nov. 29th, 1911

Mr D E Spangler,
Supt. Transportation,
Roanoke, Va.

Dear Sir;--

Files A 73671- 73674. Referring to tracers covering C&O
2735 and C N 2940, loaded Piano Stools for Chicago.

I find the first named car arrived at destination Nov.
21st. The second one arrived at destination Nov. 20th, and was placed
on team track for delivery on Nov. 22nd.

This time is entirely too slow to enable us to hold this
class of traffic via the route which these cars move.

Yours truly,

Agent.

SUBJECT:

NORFOLK & WESTERN RAILWAY COMPANY

OP

D. E. SPANGLER
SUPT. TRANSPORTATION

ROANOKE, VIRGINIA

December 1, 1911. ka

A 73674

Mr. C. J. Fellows,
CH&D-Cincinnati, O.

Dear Sir:

Referring to movement of piano stools from Columbus, O. destined Chicago, Ill.

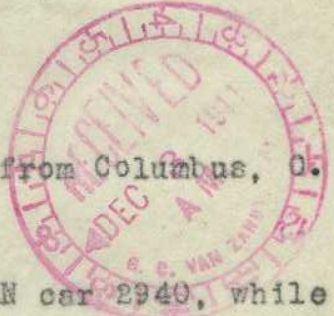
We delivered you at Chillicothe 11th CN car 2940, while you did not deliver car to Monon until 19th, who in turn delivered same at destination on 22nd. We also delivered you at Chillicothe 13th CV 2735, which was delivered destination 21st.

You will observe from above records that cars were delayed between Chillicothe and Chicago. Would be glad for you to look onto the movement of cars over your line, and take such steps as to ensure these shipments receiving better movement in the future, as it will be necessary for us to render shippers better service in order to control the business.

Yours truly,

D. E. Spangler
Supt. Transportation.k

G C VanZandt-Columbus ✓



NORFOLK & WESTERN RAILWAY COMPANY.

After transmitting telegrams which in their judgment would have served the Company's interest if sent by train mail, or which appear unnecessarily long, operators are requested to make a copy of them and forward to Superintendent of Telegraph. Operators will write all telegrams in ink, and enclose those for delivery on trains (except to trainmen) in sealed envelope.

REC'D FROM	SENDER	RECEIVER	TIME	TELEGRAM	SENT TO	SENDER	RECEIVER	TIME
					TIME FILED <i>10⁴⁰-a</i> M.			

enc. 19-

*P. M. Henman
gen. agent C. T.*

*File C. P. re st L 12322 Piano Steels
Chicago re via C. P. & L on 94 1/8. Rush
advising.*

G. C. Van Zandt

8 AM

NORFOLK & WESTERN RAILWAY COMPANY.

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REC'D FROM	SENDER	RECEIVER	TIME	TELEGRAM	SENT TO	SENDER	RECEIVER	TIME
					TIME FILED _____ M.			

Columbus, O. December 11th, 1911

D E Spangler,

Supt. Transportation, Roanoke, Va

M st L 12322 loaded piano steels for Chicago Illinois routed via Ivorydale and CC and L from here in number 94 on the 8th. You will recall our correspondence regarding bad delays to last three or four cars of this traffic. Will you do everything you can to get this car through in good time, advising me date of arrival and delivery at destination.

G C Van Zandt Agent

NORFOLK & WESTERN RAILWAY COMPANY.

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REC'D FROM	SENDER	RECEIVER	TIME	TELEGRAM		SENT TO	SENDER	RECEIVER	TIME
				TIME FILED	M.				

Mail Mail

Cincinnati, Ohio, Dec. 11, 1911.

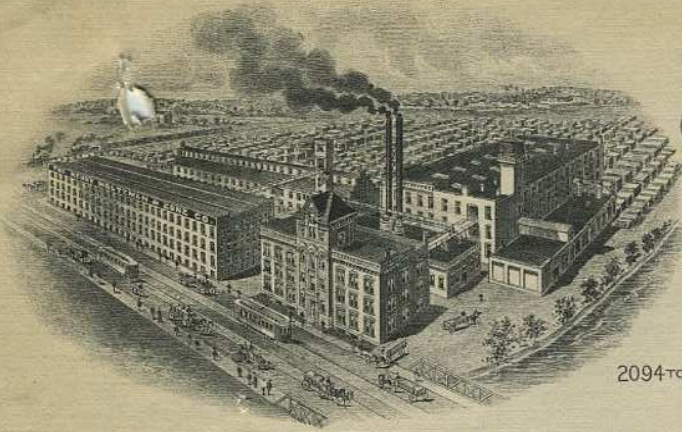
G. C. Van Zandt,

Agent Columbus, OHIO/

Your wire 9th regarding NYC&StL 112322, Piano steels for Chicago via CC&L. we have no record of this car at Cincinnati. we have, however, N & W car 12322, piano steels for Chicago routed C C & L which was delivered to the C C & L today.

—B.W.Herrman.

12/13 am



*ap
tried
Feb*

THE HENRY HOLTZMAN and Sons Co.

MANUFACTURERS OF
PIANO COVERS, STOOLS, CHAIRS, BENCHES ETC.

2094 to 2122 E. MAIN STREET.

Columbus, O.,

12 /11/ 11

Mr. G.C. VanZandt,
City,

Dear Sir:

Kindly trace car shipped under date of Dec. 7th to
The Henry Holtzman & Sons Co., Chicago, Ill., over your lines
Car #12322 N. & W.

Please trace by wire immediately and oblige.

Yours very truly,

The Henry Holtzman & Sons Co.

Dict. L.A.H.

3:00 PM

Roanoke, Va., Dec. 11th 1911 m-o

J T Carey- Portsmouth

File A 74953-- M & St.L. 12322 piano stools for Chicago from Columbus in 94 of the 8th via Ivorydale and C C & L. Previous shipments have been badly delayed. Extremely important that this one be gotten through promptly. Please arrange and do not fail to wire delivery.

DESpangler

G C Van Zandt- Columbus

W H Payne- Idlewild.



C. T. 114—Unruled

NORFOLK & WESTERN RAILWAY COMPANY.

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TELEGRAM

REC'D FROM	SENDER	RECEIVER	TIME	SENT TO	SENDER	RECEIVER	TIME
			TIME FILED _____ M.				



3 GM VO AE Filed 10:40 A M

Roanoke, Va Dec 13th-1911.

G C Van Zandt-

File A 74953 your wire 11th M and St L No 12322 piano stools for C H and D delivered C H and D Ivorydale 11th .

D E Spangler . 10 am

Subject

NORFOLK & WESTERN RAILWAY CO.

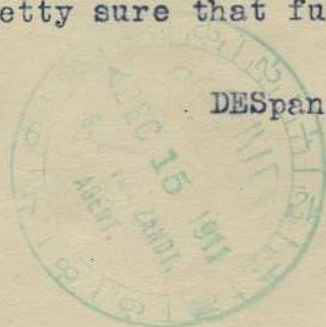
Roanoke, Va., Dec 13, 1911 ma

A 73674

Mr. G. C. VanZandt- Columbus

In further reply to your letter Nov 29th regarding delay to C&O 2735 and CN 2940 piano stools for Chicago, shipment was delayed on CH&D, and we are in receipt of letter from them under date of Dec 6th stating that they regretted very much slow handling of cars, and that they have handled matter with all parties concerned in view of improving the service. I am pretty sure that future shipments will be given better movement.

DESpangler.



C. T. 114—Unruled

10 AM

NORFOLK & WESTERN RAILWAY COMPANY.

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TELEGRAM

REC'D FROM	SENDER	RECEIVER	TIME	SENT TO	SENDER	RECEIVER	TIME

TIME FILED _____ M.

Columbus, O. December 14th, 1911

D E Spangler,

Supt. Transportation, Roanoke, Va

File A 74953 Our wire 11th regarding M and St L 12322 Piano Stools for Chicago-Can you now advise date of delivery to consignees?

G C Van Zandt, Agent

Columbus, O. December 23rd, 1911

Mr D E Spangler,

Supt. Transp'n, Roanoke, Va.

Dear Sir;--

File A 74953

Referring to our telegram of Dec. 14th, regarding M&STL
1232, Piano stools for Chicago.

I beg to advise that we have not yet received advice
from you as to date of delivery of this car.

Yours truly,

Agent

Roanoke, Va., Dec 26, 1911. ma

A 74953

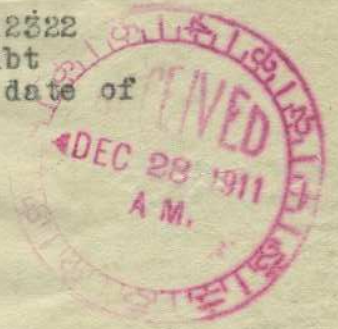
Mr. F. D. Ong,

CI&L-Chicago, Ill.

We delivered CH&D Ivorydale 11th M&StL 12322 piano stools for Chicago routed your line, it has no doubt reached you, would like to have as quickly as possible date of arrival and delivery.

DESpangler.

G C VanZandt-Columbus



Columbus, O. Dec. 28th, 1911

Mr DE Spangler,

Supt. Transp'n, Roanoke, Va.

Dear Sir;--

file 74953 I received a copy of yours of the 26th addressed to F D Ong, C&L, Chicago.

this shipment was routed via OC&L and not the CE&L . however, I have understood incidently that it has already arrived at destination but I do not know exactly what length of time it was in transit. it would be of advantage to us to be placed in possession of this information.

Yours truly,

Agent.

11:15 AM

Roanoke, Va., Dec. 30th 1911m-c

E P Goodwin-Richmond

File A 74953-- We delivered C H & D at Ivorydale on the 11th M & St. L. 12322 piano stools for Chicago routed C C & L. Won't you please get in touch with it at once and let me have date of arrival and delivery at destination.

DESpangler

CC

G C Van Zandt-Columbus.



1240pm

Roanoke, Va., December 30, 1911 m-m

E P Goodwin-Richmond

File A 75446---CGW 16148 piano stools for Chicago delivered CH&D at Ivorydale on the 18th. Same was delivered your line on the 19th. Please let me have as quickly as possible date of arrival and delivery at destination.

D E Spangler

G C Van-Zandt - Columbus



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					TIME FILED <u>Mail</u> M.			

Roanoke Va Jan 3, 1912 ma

G C VanZandt-Columbus

A 74953--Your letter 28th and previous correspondence regarding M&StL 12322 piano stools for Chicago, it was delivered CH&D Ivorydale Dec 11th routed C&O of Indiana and we are advised by E P Goodwin of the C&O that it was delivered Chicago Belt 16th, shipment has no doubt been delivered destination, if you wish us to handle further regarding date of delivery it will be necessary for us to know ~~how it xxx~~ to whom it was consigned.

DESpangler



94-8

1764/TT

NORFOLK & WESTERN RAILWAY COMPANY.

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					TIME FILED <u>Mail</u> M.			

Roanoke Va Jan 3, 1912 ma

G C VanZandt-Columbus

A 75446--Previous wires tracing CGW 16148 piano stools for Chicago, we are just in receipt of advice from C&O of Indiana stating it was delivered Chicago Belt 22nd and has no doubt been delivered at destination.

DESpangler.

*Jan 9 1912
papers made
Columbus 1/5*

*EXP note this
next
when done
Can leave*

